

Delivery Conditions

STIHL Tirol GmbH
Hans Peter Stihl-Str. 5
A-6336 Langkampfen
Hereinafter referred to as „STIHL Tirol“

1. Scope

The specifications stated in the delivery conditions ensure a smooth logistic process between STIHL Tirol and its suppliers. The delivery conditions shall apply in addition to the “STIHL Tirol Terms and Conditions of Purchase”.

2. Delivery address and delivery times

STIHL Tirol has two delivery addresses. The postal delivery address indicated on our purchase orders, delivery schedules, contract requests, etc. must be observed strictly. Consequential costs resulting from non-observance shall be charged to the supplier.

(1) Delivery address: **STIHL Tirol GmbH**
Hans Peter Stihl-Str. 5
6336 Langkampfen
Austria

The Incoming Goods Department in Langkampfen can accept goods at the following opening hours:

Monday to Thursday 7.00 – 9.00 a.m., 9.10 - 12.00 p.m. and 12.30 – 3.30 p.m.
Friday 7.00 – 9.00 a.m. and 9.10 - 10.30 a.m.

Time slots must be booked online (CargoClix) for deliveries.

The driver will be assigned to a loading bay on arrival at the Incoming Goods Department.

(2) Delivery address: **Hellmann Worldwide Logistics GmbH & Co. KG**
Hans-Großwendt-Ring 2
66333 Völklingen
Germany

The Incoming Goods Department in Völklingen observes the following opening hours:

Monday to Friday 7.00 a.m. – 5.00 p.m.

Time slots must be booked online (CargoClix) for deliveries.

The driver will be assigned to a loading bay on arrival at the Incoming Goods Department.

(3) Delivery address: **Rhenus Logistics s.r.o.**
Průmyslová 377
74251 Mošnov
Czech Republik

The Incoming Goods Department in Mošnov observes the following opening hours:

Monday to Friday 7.00 a.m. – 5.00 p.m.

Time slots must be booked online (CargoClix) for deliveries.

The driver will be assigned to a loading bay on arrival at the Incoming Goods Department.

Deliveries may only be made on disposable pallets.

3. Shipping documents

A delivery note must be enclosed in duplicate to each shipment in a visible position or must be handed over to STIHL Tirol before unloading of the goods.

The delivery note must contain the following data:

- a) Supplier's number and name
- b) Recipient
- c) STIHL Tirol order number and order item (ideally including barcode EAN128)
- d) STIHL Tirol part number and part name (ideally including barcode EAN128)
- e) Total number of articles
- f) Delivery date
- g) Number of packages
- h) Quantity of articles per package
- i) Means of transport / container
- j) Net and gross weight of total consignment

Each individual package must have a tag or a sticker in a visible position with the following data:

- a) STIHL Tirol material number and material name
- b) Quantity of articles per package
- c) Supplier's name
- d) Order number

If STIHL Tirol provides its own reusable containers, then the relevant label holder or a document dispatch pouch must be used.

4. General packaging guidelines

Packaging shall be dimensioned in such a way that it offers the goods adequate protection from damage during shipment. Detailed specifications are laid down in STIHL Tirol's "Packaging Regulations for Deliveries".

The arrangements for the exchange of STIHL Tirol's own reusable containers are fixed bindingly in our "Agreement on RTC (reusable transport containers) traffic".

5. Delivery condition

Transport aids and packaging will only be accepted if in good condition. In case of damaged goods, transport aids or packaging we reserve the right to refuse the acceptance of delivery or to charge the supplier for any related costs incurred. Changes to packaging agreed shall only be made after consultation with Production Logistics of STIHL Tirol.

6. Delivery weight

It is essential to observe the specified load capacity:

- Pool flat pallets (FP) = max. 1000 kg
- Pool skeleton boxes (SB) = max. 1000 kg

Shipments which exceed a weight of 50 kg must be delivered in such a way that they can be stacked on flat pallets or in skeleton boxes. The total weight limit for a single packaging unit is 14 kg.

7. Delivery dimensions

Unless otherwise indicated in the "Agreement on RTC traffic", the following maximum delivery dimensions are to be complied with:

- Pool flat pallets (FP) = 1240 mm width, 835 mm depth, 2300 mm height
- Pool skeleton boxes (SB) = 1240 mm width, 835 mm depth, 970 mm height

For technical processing reasons we are unable to handle any larger dimensions. We reserve the right to refuse the acceptance of delivery or to charge the supplier for any related costs incurred. The goods must not protrude from the upper edge of the SB. In the case of small parts or sharp parts which could project through the mesh of the skeleton boxes, the walls of the boxes must be lined with sturdy carton. Skeleton boxes must not be wrapped or shrink-wrapped. Any deviating dimensions have to be agreed with us in writing prior to initial delivery.

8. Delivery quantities

The agreed delivery quantities per package must be observed. They may only be changed with explicit approval by STIHL Tirol Production Logistics.

9. Load security / minimum requirements for transport vehicle

The supplier undertakes to inform the shipping companies / forwarding agents / service providers commissioned by it of any applicable legal requirements. In this case we would like to emphasize particularly the load security of the goods on the truck and the wearing of safety shoes by the truck driver. Deliveries by small transporter are only permissible to a limited extent and must be agreed in advance.

April, 2023